

The Honorable Michael K. Powell  
Chairman  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, D.C. 20554

Dear Chairman Powell:

I am an extremely dis-satisfied customer of DirecTV. I urge the commission to disapprove the merger of DirecTV with DISH. I do not believe that the merger would benefit customers. In today's environment, customer service is horrible. I hate to think what it would be like if DirecTV faced no competition at all.

Please, disapprove the merger. It's not in the best interests of the United States nor DirecTV customers.  
I appreciate your consideration of my views.

Broadband Internet access isn't available to me now, but I hardly think that this merger would make availability more likely. Only when a company believes it can profit by providing that service will it happen. That threshold has nothing whatsoever to do with the merger. This is a false argument, in my opinion.

But then again, since when have facts and truthfulness been a part of doing business in this environment?

Please - no merger.

Don Sterner

Sincerely,

Don Sterner  
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San Leon, TX 77539